

# Rights of Persons Served—Summary

As a participant is in services directly provided by Region 6, you have the right to:

- An explanation of services offered & orientation to the program before services are rendered.
- Confidentiality/privacy of all records, communications & personal information as required by the Health Information Portability and Accountability Act of 1996 (HIPAA).
- Authorize in writing the release of confidential information to other parties, and the right to re-voke release at any time.
- Help set up goals and be informed of your progress towards them.
- Be present and participate in the development of your Individual Family Service Plan (IFSP).
- Receive a copy of your IFSP.
- Be informed of how to contact the agency/professional in an emergency situation.
- Request copies of your records and/or request to see your records.
- Terminate the professional relationship at any time.
- Be informed of the complaint/grievance process.
- File a complaint/grievance without discrimination or reprisal and to have those complaints and grievances addressed.
- Be treated with equal and humane services, regardless of your race, sexual orientation, gender identity, creed, national origin, religion, age, gender, disability, handicap, psychological characteristics, cultural orientation, financial status, social preference, and/or marital status.
- Refuse services.
- Freedom from sexual, physical and psychological abuse or exploitation.
- Be assured that your rights will not be restricted by the agency.
- Talk privately with the person you're working with.
- Communicate freely with agency staff.
- Receive services without the consent or approval of others, except as required by law.
- Request a written explanation if you are ever refused services by the agency.
- Ask questions to the person you're working with anytime, to help understand what is happening.
- You have the right make decisions free of coercion and undue influence.
- Refuse and to express preference about future service decisions.
- To exercise your rights as a person served as a citizen of the United States.

*These rights will not be restricted.*