**Douglas County**

**Work Plan and Data Reports**

**2019**





**Douglas County Sequential Intercept Model (SIM) PRIORITIES FOR CHANGE**

**(November 2017)**

1. Increase utilization of mobile crisis and addition of co-responder model.
2. Coordinate and expedite court processes from arraignment to the next court appearance.
3. Timely medication management appointments upon discharge from corrections.
4. Forensic unit and continuum of forensic services for people with mental illness and violence.
5. Create a specialized psychiatric emergency department.
6. Coordinate release/discharge processes from jail.
7. Increase public awareness of Intercept 0 resources.
8. Increase utilization of peer support staff across Intercepts.
9. Create easier access to residential treatment and other community-based programs for persons who are in jail.
10. Increase capacity for community case management and in-reach into jail.
11. Increase housing options for justice-involved persons with behavioral health issues.
12. Improve cross-training, as well as a model of coordination/communication between 911, law enforcement, mobile crisis, the VA, etc.
13. More diversion from arrest to treatment-Intercepts 0 and 1.
14. Create community access to mobile crisis.
15. Create buy-in amongst public officials to invest in services instead of incarceration.
16. Mission-specific housing with correctional facilities.

Douglas County Criminal Justice-Behavioral Health Collaboration Team

Stepping Up

* Mike Myers-Department of Corrections
* Justine Wall-Department of Corrections
* Heidi Altic-Department of Corrections
* Diane Carlson-Douglas County Administration
* Kristin Huber-County Attorney’s Office
* Martha Wharton-Public Defender’s Office
* Heather Wetzel-Social Services/Public Defender’s Office
* Captain Wayne Hudson-Douglas County Sheriff
* Deputy Chief Michele Bang-Omaha Police Department
* Bonnie Ott-Probation
* Sherry Glasnapp-Douglas County Community Mental Health Center
* Lindsay Kroll-Lutheran Family Services
* Joel Case-Region 6 Behavioral Healthcare
* Brett Matthies-Region 6 Behavioral Healthcare
* Vicki Maca-Region 6 Behavioral Healthcare

**STEPPING UP GOAL #1: Reduce the Number of People with SMI Booked into Jail**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **STRATEGIES** | **LEAD/WORK GROUP**  **MEMBERS** | **TARGET DATE** | **COMPLETION DATE** | **NOTES/UPDATE(S)** |
| **Pre-Booking Jail Diversion (SIM Priority)** |  |  |  |  |
| 1. 1.Collect/review data on the number of 911 Operators who completed Crisis Intervention Training (CIT) 2. {Quarterly} | R. Yarborough  B. Matthies | On-Going |  |  |
| 1. 2.LE leadership will consistently communicate Goal #1 to Road Patrol Officers; bring back any feedback | OPD: D/C Michele Bang  DCS: Captain Hudson | On-Going |  |  |
| 1. 3.Collect/review data on the number of OPD and Sheriff Road Patrol Officers 2. who have completed CIT 3. {Quarterly} | OPD: D/C Michele Bang  DCS: Captain Hudson | On-Going |  |  |
| 1. 4.Collect data on individuals booked with misdemeanor primary charge and SMI by LE precinct/officer {Quarterly} | Heidi Altic-DCDC  Mike Myers-DCDC | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg |  | Mike is exploring |
| 1. 5.Collect/review baseline data on the use of Mobile Crisis Response(MCR) **by LE agency** {Quarterly} | B. Matthies  L. Kroll | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg |  | Lindsay K. is in process; if data is available, will send to Joel each month |
| 1. 6.Collect baseline/review data on # of individuals diverted from jail as a 2. result of contact with MCR {Quarterly} |  | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg |  | Lindsay K. is in process; if data is available, will send to Joel each month |
| 1. 7. Meet with LE/OPD who have frequent contact with those who trespass, shoplift and are intoxicated in public, team will learn about needs, gaps and brainstorm solutions with LE. | D/C M. Bang | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg |  | Vicki will invite Community Alliance (homeless outreach and Safe Harbor)  Meeting: 8-14-19 |

Data Source: DCDC

Serious Mental Illness Defined as:

Individuals diagnosed with Schizophrenia, Schizoaffective Disorder, Delusional Disorder, Bipolar Affective Disorder, Major Depression, Obsessive Compulsive Disorder and Psychotic Disorder

**GOAL: Reduce the Number of People with a Serious Mental Illness (SMI) Booked into Jail.**

**Data Review Frequency: Monthly**

**Strengths/Opportunities:**

**Barriers:**

This data does not include individuals who bond out or those who are sentenced to time served before receiving mental health evaluation.

**Notes/Action Items:**

*This data does not include individuals diagnosed with a mental health disorder, only those diagnosed with a* ***serious mental illness.***

Jan. 13%

Feb. 16%

Mar. 13 %

April 14%

May 13%

June 16%

**Douglas County**

**Stepping Up  
Measure #1**

Data Source: DCDC

Serious Mental Illness Defined as:

Individuals diagnosed with Schizophrenia, Schizoaffective Disorder, Delusional Disorder, Bipolar Affective Disorder, Major Depression, Obsessive Compulsive Disorder and Psychotic Disorder

Data includes carryover from previous month

**GOAL: Reduce the Number of People with a SMI Booked into Jail.**

**Data Review Frequency: Monthly**

**Strengths/Opportunities:**

**Barriers:**

This data does not include individuals who bond out or those who are sentenced to time served before receiving mental health evaluation.

**Notes/Action Items:**

*This data does not include individuals diagnosed with a mental health disorder, only those diagnosed with a* ***serious mental illness.***

Jan. 16%

Feb. 19%

Mar. 17%

April 17%

May 20%

June 19%

**Douglas County**

**Stepping Up  
Measure #1**

Data Source: Region 6 Behavioral Healthcare

February 2019: LFS attended roll call with 5 precincts to educate/refresh on the MCR program.

Mobile Crisis Response defined as: Immediate, 24/7 response to individuals experiencing a behavioral health crisis, designed to connect individuals and families to services and resources and to provide support to stabilize and reduce the lasting impact of a mental health crisis. This response includes connection to a 90-day stabilization program known as Emergency Community Support which provides mental health therapy and access to medication management. This service can be activated by Law Enforcement Agencies, the Nebraska Behavioral Health Helpline and local community shelters.

**Data Review Frequency: Monthly**

**Mobile Crisis Response Utilization by Source of Activation**

**Douglas County  
Sub-Measure   
Goal #1**

**STEPPING UP GOAL #2: Shorten the Average Length of Stay for People with SMI in Jail**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **STRATEGIES** | **LEAD/WORK GROUP MEMBERS** | **TARGET DATE** | **COMPLETION DATE** | **NOTES/UPDATES** |
| **Post-Booking Strategies** |  |  |  |  |
| 1.Collect data on the number of Correctional Officers who have completed CIT Training {Quarterly} | Lt. Roccaforte-DCDC | On-Going | Feb. 2018 |  |
| 2.Collect data on the number of Correctional Officers who have completed Mental Health First Aid Training (MHFA) {Quarterly} | Lt. Roccaforte-DCDC | On-Going | Feb 2018 |  |
| 3. Screen all inmates for mental health using a validated tool  Brief Jail Mental Health Screen | J. Wall-DCDC Book 12 is IMS.  DotCom = Susan | On-Going | April 2019 |  |
| 4. Positive BJMHS at booking-how does this help us? How are we using that data? Who are we sharing it with? Who should we share it with? |  |  |  | Can this be integrated/shared with LE? |
| 4.Identify strategies to ensure PreTrial and MH Diversion programs are as robust as possible and serving as many individuals as appropriate |  |  |  | Vicki reach out to Matt Kuhse, City Prosecutor |
| 5.Map out current processes involved from the arraignment hearing to the next court appearance to identify strategies to streamline & expedite process and ensure the right information is being shared with the courts **(SIM Priority)** |  |  |  | HOLD until Summer 2019 |
| 6.Collect and monitor data on Competency Evaluation & Restorative Treatment at LRC (Jail wait time-days/felony or midsdemeanor charge)  {Monthly} | Capt. Earley-DCDC | On-Going |  |  |
| 7.Streamline and improve best practices re.“Competency to Stand Trial/Competency Restoration” by participating in SAMHSA’s GAINS Center Learning Collaborative with DHHS and Lancaster Co. | Commissioner Borgeson, M. Wharton, M. Myers, J. Wall, K. Huber, D. Carlson, S. Glasnapp, J. Woodard, L.Thomas, P. Jurjevich, B. Beadle, V. Maca | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg  April 29-30 Kickoff |  |  |
| 8. Consider NAMI-CA website resouces for family (medication, mental health informaton of inmate) | DCDC |  |  |  |

Public Defender (Martha) and Probation (Bonnie) will discuss how communication could be improved so that PSI/Probation staff have the resources they need on SMI to ensure that PSI is inclusive of solid information/recommendations involving SMI.

Data Source: DCDC

Average Length of Stay defined as:

**Data Review Frequency: Monthly**

**Strengths/Opportunities:**

**Barriers:**

**Notes/Action Items:**

**STEPPING UP MEASURE:** Baseline data on the average length of stay for people with a SMI compared to average length of stay for those who do not have an SMI

**GOAL: Shorten the Average Length of Stay for People with a SMI in Jail.**

**Douglas County**

**Stepping Up  
Measure #2**

**STEPPING UP GOAL #3: Increase the Percentage of Connection to Care for People with SMI in Jail**

**START HERE NEXT MEETING**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **STRATEGIES** | **LEAD/WORK GROUP**  **MEMBERS** | **TARGET DATE** | **COMPLETION DATE** | **NOTES/UPDATES** |
| **In-Reach and Warm Transitions** |  |  |  |  |
| 1.Collect data for this measure | J. Wall | July 1 |  |  |
|  |  |  |  |  |
| 3.Arrange training on Medication Assisted Treatment (MAT) for criminal justice professionals in order to increase awareness of how MAT can benefit consumers transitioning from jail to community | V. Maca and Region 6 Team | August 2018 |  | State Opioid Response (SOR) grant |
| 4.Examine feasibility of R6 network providers using the Daily Arrest Report to communicate current treatment information with jail- develop expectations; refer barriers to Information & Data Sharing Workgroup | V. Maca-Region 6 |  |  |  |
| 5.Develop clear process for jail personnel to schedule timely medication mgmt. appointments **(SIM Priority)** Start with CMHC |  |  |  | Connects with FFP, Next Steps? |
| 6.Focus attention on and understand needs of increasing female inmate population, create strategic plan via Women’s Task Force | Commissioner Borgeson, Amber Redmond , Justine Wall, Vicki Maca | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg |  |  |
| 7. Explore the use of a multi-party consent for the release of conf. info.  **WORKGROUP**; Inmate consents when lucid (community and/or jail) | Kristin Lynch, Kristin Huber, Martha Wharton, Justine W, Tammie J. Diane Carlson, Sherry G, Kalissa Holdcraft, Kate Gatewood, Vicki M, |  |  | Vicki will bring a small group together to begin initial work on this. 7-6-19 @2:00pm |

Data Source: DCDC

Connection to Care: Verbal, electronic or paper referral with a scheduled appointment, admission date, or identified contact.

*Type I: Information & Referral; defined as any one of the following:*

* *Verbal or written information is shared about a service or program with the client.*
* *Written contact information about a service or program is shared with the client*

*Type II: Linking to Service; defined as any one of the following:*

* *Verbal or written communication is received confirming that the client and the agency have been connected*
* *Verbal or written communication is received confirming that the client has an appointment*
* *The client is aware of the agency and the agency is aware of the client’s need for service*

**GOAL: Increase the Percentage of Connection to Care for People with a SMI in Jail.**

**Data Review Frequency: Monthly**

**Strengths/Opportunities:**

**Barriers:**

**Notes/Action Items:**

Baseline data on the percentage of people with an SMI who were connected to care prior to re-entry

**Douglas County**

**Stepping Up  
Measure #3**

**STEPPING UP GOAL #4: Lower Rates of Recidivism**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **STRATEGIES** | **LEAD/WORK GROUP**  **MEMBERS** | **TARGET DATE** | **COMPLETION DATE** | **NOTES/UPDATES** |
| 1.Develop process to utilize long-acting antipsychotic injectable medication when clinicallly appropriate  **WORKGROUP** | Dr. Wetzel, C Potter, K Huber, M Wharton, S Glasnapp, M Phillips, Capt. Earley, T Jensen, J Wall, T Mercer, V Maca | By July 1 2019 | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg | Meeting every two weeks  Invited Sarpy Co. Representative (Kate Gatewood/John Hubbard) to reduce duplication of efforts |
| 2.Develop Familiar Faces Project (FFP) to understand the drivers/causes/costs behind those with multiple incarcerations-cross match data with Region 6 behavioral health services (client-level and aggregate data picture) **WORKGROUP** | Ann Royal, Tammie Jensen, Mary Earley, Mike Phillips, Sherry Glasnapp,Kristin Huber, Vicki Maca | June 2019 | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg | Matt Kuhse-City Prosecutor; Vicki reach out once FFP is in progress |
| 3.Create Data & Information Sharing Workgroup to examine agregate data and address barriers with that arise from FFP | S Warner, J Wibel, J Woodard, A Marloff, T Jensen, C Boganowski, K Holdcraft, D Carlson, L Kroll, K Geyer, H Wetzel, J Case, V Maca | March 2019 | C:\Users\vmaca\AppData\Local\Microsoft\Windows\INetCache\IE\Z4Z9DOSM\zzzzwork-in-progress[1].jpg | 1st meeting was March 8  ON-HOLD until Region 6 fills Stacey’s vacant position |
| 4.Explore feasibiilty of collecting data on the percentage of people who have SMI who are incarcerated due to technical violation and/or charged with a new criminal offense while serving a sentence to community supervision {Quarterly} | Probation? |  |  | Integrated into jail??? |
| 5.Implement validated tool to identify criminogenic risk (risk to reoffend) in order to ensure resources are focused on the people most likely to reoffend | DCDC |  | Jan 2018 | 3 Question Proxy Triage Risk Screener  It is administered by Pretrial Services right before or right after arraignment (first court appearance). |
| 6. Are resources focused on those most at high/moderate risk to reoffend and those with high behavioral health needs (SMI)? | TBD |  |  | Front end and back end? |
| 7. Explore SOAR “in-reach” to assist inmate with SSI/SSDI application in partnership with Community Alliance, identify screening questions to identify who should be referred to SOAR | NEW |  |  |  |

Data Source: DCDC

Recidivism defined as: The number (percentage) of individuals with a SMI (and without) who are re-booked into jail within 12 months following their last release date

**GOAL: Lower the Rates of Recidivism for Individuals with a SMI.**

**Data Review Frequency: Monthly**

**Strengths/Opportunities:**

**Barriers:**

**Notes/Action Items:**

Baseline data on rate of recidivism for those with a SMI compared to those who do not have an SMI.

**Douglas County**

**Stepping Up  
Measure #4**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **WHAT DATA** | **HOW OFTEN** | **WHO** |
|  | **Measure #1: Reduce People with SMI Booked** |  |  |
| Main | # & % of people booked into jail with SMI |  |  |
|  | The # of inmates in jail on the 1st of the month and all admissions for the rest of the month. Use same calculation for those with an SMI. Average Daily Pop. Not Average Monthly Pop. | Monthly | Justine Wall-DCDC |
| 1.1 | 911 Operators CIT trained | Quarterly | Ryan Yarbrough-Douglas Co. 911 |
| 1.3 | # and % of OPD Officers CIT Trained | Quarterly | DC Michele Bang-OPD |
| 1.3 | # and % of Sheriff Deputies CIT Trained | Quarterly | Lt. Denise Rieder -DCS |
| 1.4 | Individuals booked w Misd as Primary Charge & SMI (diagnosed) by Precinct and/or Officer # | Quarterly | Justine Wall DCDC |
| 1.5 | Mobile Crisis Response utilization | Monthly | Brett Matthies/Joel Case-Region 6 |
| 1.6 | # of Individuals Diverted from jail by Mobile Crisis Response/Co-Responder | NA | NA |
|  | **Measure #2: Shorten Average LOS for People with SMI in Jail** |  |  |
| Main | ALOS for people with SMI in jail compared to ALOS for those without SMI | Monthly | Justine Wall |
| 2.1 | # and % of Correctional Officers completed CIT | Quarterly | Lt. John Roccaforte |
| 2.2 | # and % of Correctional Officers completed MHFA | Quarterly | Lt. John Roccaforte |
| 2.5 | Competency Evaluation & Restorative Tx (Jail wait times) | Monthly | Capt. Mary Earley |
|  | **Measure #3 Increase Connection to Care for People with SMI** |  |  |
| Main | Connection to Care (by type) |  |  |
|  | Type 1 and Type 2 | Monthly | Justine Wall |
|  | **Measure #4: Lower Rates of Recidivism** |  |  |
| Main | Rate of Recidivism |  |  |
|  | The # & % of individuals with SMI who are re-booked into jail within 12 months following their last release date compared to those without SMI | Monthly | Justine Wall |
|  | **Monthly Dates to Submit Data to Region 6:** April 17, May 22, June 19, July 24, Aug. 21, Sept. 18, Oct. 23, Nov. 20 |  |  |
|  | **Quarterly Dates to Submit Data to Region 6:** April 17, July 24, Oct. 23, Jan 22 |  |  |