





Utilizing Data-Driven Strategic Approaches to Reduce the Number of People with Serious Mental Illness in Jail

Sarpy County, Nebraska

**QUARTERLY REPORT** 

Data from Quarter 4 of SFY 2020

Meeting Date: January 21, 2021

## **Agenda**

- 1. Welcome
- 2. Mental Health Court Update -A. Berg
- 3. Open Lattice Update-R. Hillabrand
- 4. Data Discussion
- 5. Other
- Next Meeting is Quarterly;April 22 @1:30pm
- 7. Conclude

#### **Sequential Intercept Model (SIM) Priorities for Change**

#### **County Priorities:**

- 1. Plan for a specialized law enforcement response to individuals experiencing a mental health crisis.
- 2. Explore developing a Crisis Stabilization Center to provide law enforcement and the community with a single point of contact to access mental health services for individuals in crisis, providing an alternative to jail and/or Emergency Departments.
- 3. Explore building a new jail to expand capacity.

#### **CJ-BH Collaborative Team Priorities:**

- 1. Create a Data Analyst position
- 2. Implement Familiar Faces Project
- 3. Enhance Re-entry Planning Efforts; in-reach and warm transitions

#### Sequential Intercept Model (SIM) PRIORITIES FOR CHANGE (August 2018):

- 1. Creation of a crisis stabilization center located within and utilized by Sarpy County law enforcement agencies accompanied by a single point of entry phone line/triage service.
- 2. Transportation
- 3. Implement utilization of virtual/telehealth crisis response services for jail staff and law enforcement officers in the field.
- 4. Utilization of mobile crisis response staff as a resource to provide assessment to hospital in Sarpy County.
- 5. Provide sufficient medications to person at the point of reentry from the jail to the community, as well as access to medication management and follow-up service in the community in a timely manner.
- 6. Improve data collection and data sharing to identify familiar faces for improved outcomes.
- 7. Expand space in the jail for needed programming and services.
- 8. Utilize data as a tool to access needed funding for services, treatment, and support.
- 9. Expand and increase in-reach services and programs to provide services in the jail at Intercept 3.
- 10. Create a systematic assessment of an individual's social determinants of health prior to reentry, inclusive of familiar and social supports, housing, transportation, income

# **Stepping Up Key Measures**

Stepping up key ivieasures			
<b>GOAL 1:</b> Reduce the Number of People with a Serious Mental	GOAL 2: Shorten the Average Length of Stay for People with		
Illness (SMI) Booked into Jail	a Serious Mental Illness (SMI) in Jail		
Numerator: the number of adults booked into the jail with a diagnosed SMI during the month	Numerator: the monthly average LOS for those <i>discharged</i> from jail with a SMI		
<b>Denominator</b> : the average daily total population of the jail for the month	<b>Denominator:</b> the average daily total population of the jail for the month		
Data Source: Sarpy County Jail Date Provided: Monthly Review Frequency: Monthly Notes: Data through April 2019 reflects individuals with an MH disorder. Data from May 2019 to current reflect individuals with SMI	Data Source: Sarpy County Jail Date Provided: Monthly Review Frequency: Monthly Notes: July 2018 – March 2019 used Mental Health Disorder: April 2019 definition changed to SMI		
<b>GOAL 3:</b> Increase the Percentage of Connection to Care for People with a Serious Mental Illness (SMI) in Jail	<b>GOAL 4:</b> Lower the Rates of Recidivism for Individuals with a Serious Mental Illness (SMI) in Jail		
Numerator: the number of Type 1 and Type 2 Connections to Care made during an individual's stay in jail - reported during the month they were released from jail	Numerator: Number of repeat bookings (regardless of reason for booking)		
<b>Denominator</b> : number of all people with a SMI discharged from jail that month	<b>Denominator</b> : Total number of bookings		
Data Source: Public Defender's Office, Department of Corrections Date Provided: Monthly Review Frequency: Monthly Notes: Data through April 2019 reflects individuals with an MH disorder. Data from May 2019 to current reflect individuals with SMI	Data Source: Sarpy County Jail Date Provided: Monthly Review Frequency: Monthly Notes: Will be compared for the SMI population and non-SMI populations		

### **Stepping Up Key Measures**

#### **Definitions**

- SMI (Serious Mental Illness): Individuals who self-report with (i) Schizophrenia, (ii) Schizoaffective Disorder, (iii) Delusional Disorder, (iv) Bipolar Affective Disorder, (v) Major Depression, and (vi) Obsessive Compulsive Disorder
- Connection to Care/Service Type 1: Information & Referral; defined as any one of the following:
  - o Verbal or written information is shared about a service or program with the client
  - o Written contact information about a service or program is shared with the client
- Connection to Care/Service Type 2: Linking to Service; defined as any one of the following:
  - o Verbal or written communication is received confirming that the client and the agency have been connected
  - o Verbal or written communication is received confirming that the client has an appointment
  - o The client is aware of the agency and the agency is aware of the client's need for service.
- Long Acting Injectable (LAI): LAI antipsychotics are a pharmacologic strategy for treating patients with schizophrenia who relapse due to nonadherence to antipsychotic medication
- Recidivism Refers to a person's relapse into criminal behavior and is measured by criminal acts that result in being "re-booked" into jail within the 12 months of the person's last release date.
- Mental Health First Aid (MHFA): is an 8-hour public education training that introduces participants to risk factors and warning signs of mental health problems, builds understanding of the impact, and provides an overview of common treatments. Recertification is required every 3 years.
- Crisis Intervention Training (CIT): The Memphis Crisis Intervention Team (CIT) is innovative police based first responder program that has become nationally known as the "Memphis Model" of pre-arrest jail diversion for those in a mental illness crisis. This program provides law enforcement-based crisis intervention training for helping those individuals with mental illness. Involvement in CIT is voluntary and based in the patrol division of the police department. In addition, CIT works in partnership with those in mental health care to provide a system of services that is friendly to the individuals with mental illness, family members, and the police officers.
- Medication-Assisted Treatment (MAT): is the use of medications with counseling and behavioral therapies to treat substance use disorders and prevent opioid overdoes.

#### Data Applications Used:

P1-CAD – This system dispatches Law & Fire agencies of Sarpy County.

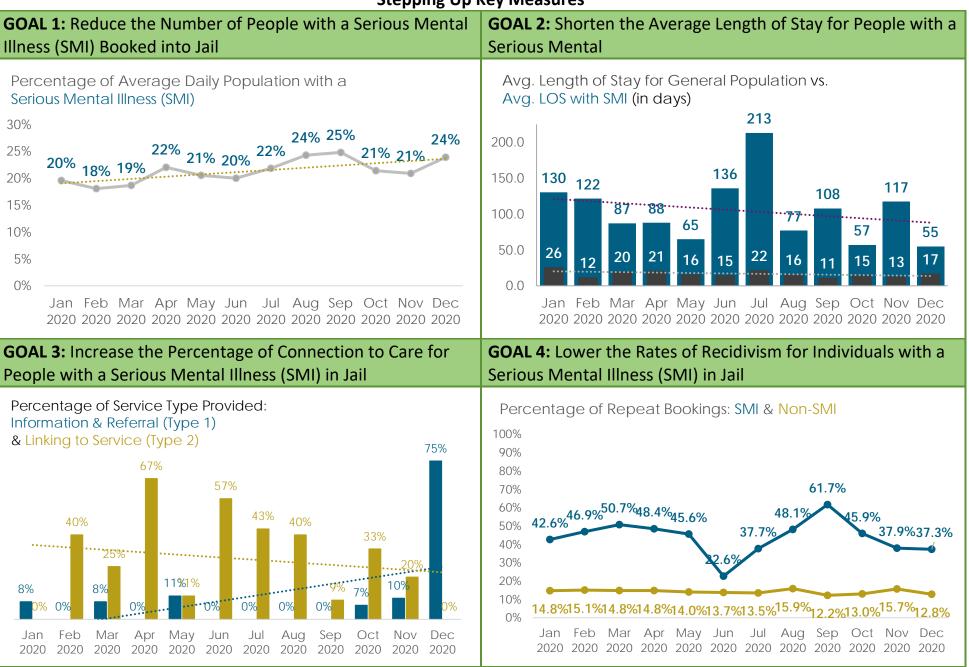
LRMS – Law Records Management System for the Law agencies of Sarpy County.

ProPhoenix RMS – This will be replacing LRMS for the Law agencies of Sarpy County.

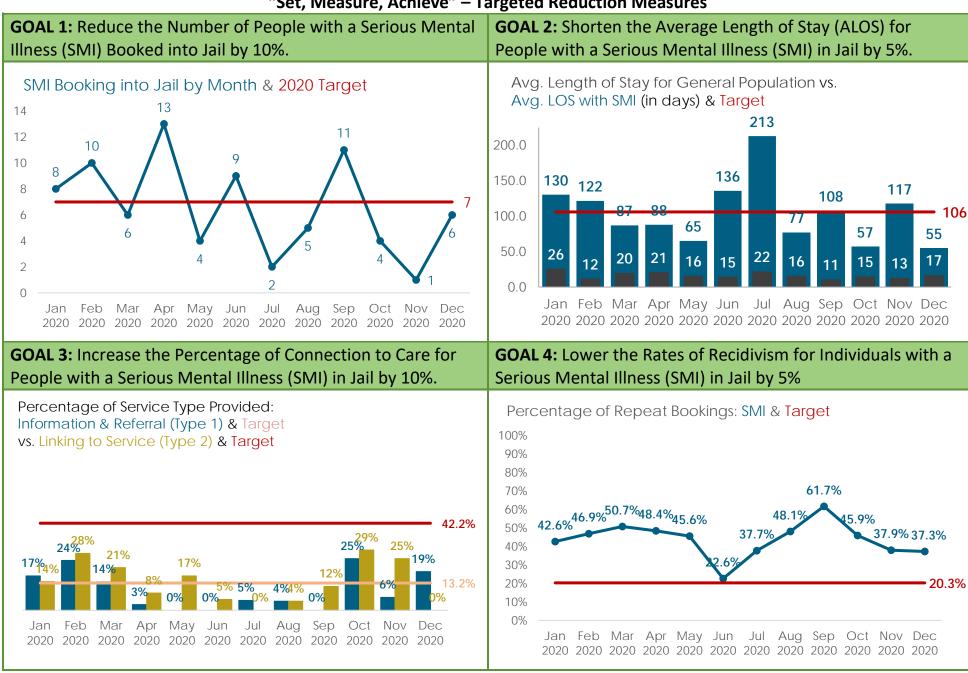
IMACS – Jail booking software used at the Sarpy County Jail.

MH – System used to help track MH type customers.

## **Stepping Up Key Measures**



## "Set, Measure, Achieve" – Targeted Reduction Measures



# **Stepping Up Key Measures SET MEASURE ACHIEVE**

Stepping Up Key Measures SET MEASURE ACHIEVE			
<b>GOAL 2:</b> Shorten the ALOS for People with a Serious Mental			
Illness (SMI) in Jail by 5% (Annually)			
Numerator: The monthly ALOS for those <i>discharged</i> from jail with a SMI			
Denominator: The average daily total population of the jail for the month  Data Source: Sarpy County Jail Date Provided: Monthly Review Frequency: Monthly Notes: 2019 had 111.5 days ALOS for SMI. A 5% reduction is 105.9 days			
<b>GOAL 4:</b> Lower the Rates of Recidivism for Individuals with a Serious Mental Illness (SMI) in Jail by 5% Annually			
<b>Numerator</b> : The number of repeat bookings (regardless of reason for booking)			
<b>Denominator</b> : The total number of bookings			
Data Source: Sarpy County Jail Date Provided: Monthly Review Frequency: Monthly			

# **GOAL 1:** Reduce the Number of People with a Serious Mental Illness (SMI) Booked into Jail **10% Reduction or an Average of 2 Less People Each Month**

Objective 1: Each law enforcement agency in Sarpy County will have 100% of sworn officers trained in either CIT, MHFA or both) Page 10			
	Strategy	Target	Notes/updates/completion date
a.	Sgt. Hillabrand will share training data with all law enforcement agencies in Sarpy County.	On-Going	CIT training has been postponed until Fall 2020 (post-pandemic); Virtual delivery of CIT started week of Aug 24, 2020.
b.	Sgt. Hillabrand and V. Maca will meet with Bellevue interim Chief of Police and review training data.	Aug. 2020	New CoP Hired Timing to reach out?
C.	Sgt. Hillabrand will share Papillion Fire/Rescue training data for inclusion with packet.	Aug. 2020	
d.	SCSO will explore having an in-house MHFA trained trainer.	PAUSE	Impacted by Pandemic
e.	Continue to provide MHFA training at the Sarpy/Douglas County training academy for all new hires.	On-Going	
f.	SCSO to host MHFA every Friday (end of June through August).	PAUSE	Impacted by Pandemic
Objective 2: 911 Call Center, County Attorney Attorney's Office, Public Defender's Office and Probation will have 100% of identified staff Trained in MHFA. Page 11			
a.	Monitor baseline data; develop strategies as needed.	On-Going	
Objective 3: Tr	ack jail diversions via Mobile Crisis Response (ASAP)		
a.	PAUSE		
Objective 4: LE agencies will work toward increasing the number of completed Crisis Intervention Tracking Form on those calls that involve mental health.			
a.	Rob will continue to engage Sarpy Co LE agencies to increase the number of tracking forms completed.	On-Going	
b.	CSO will explore purchasing tablets with grant funds for SCSO to be used to connect with Mobile Crisis Response (ASAP).	June 2020 Completed	6 tablets on every shift, 46 Tablets have been purchased

Objective 5: Monitor the number of individuals with SMI who were booked into jail on a misdemeanor charge, by law enforcement agency. Page 14		
a. Develop strategies as needed.		

GOAL 1: Reduce the Number of People with a Serious Mental Illness (SMI) Booked into Jail

Objective 1: Each law enforcement agency in Sarpy County will have 100% of sworn officers trained in either CIT, MHFA or both. Measure: Percentage of Officers with CIT & MHFA Training: 2020 Q4 Number with training / Total Officers 100.0% 100.0% 100.0% 100% 90% Definitions: Percentage of officers (by LE 80% Agency) with CIT and MHFA 70% training 60% Data Source: 50% 45.5% Sgt. Hillabrand SCSO 43.6% 41.0% 40% 30% 25.0% 18.2% 20% Review Frequency: Quarterly 10% 0% **SCSO BPD LVPD PPD** 

#### Analysis:

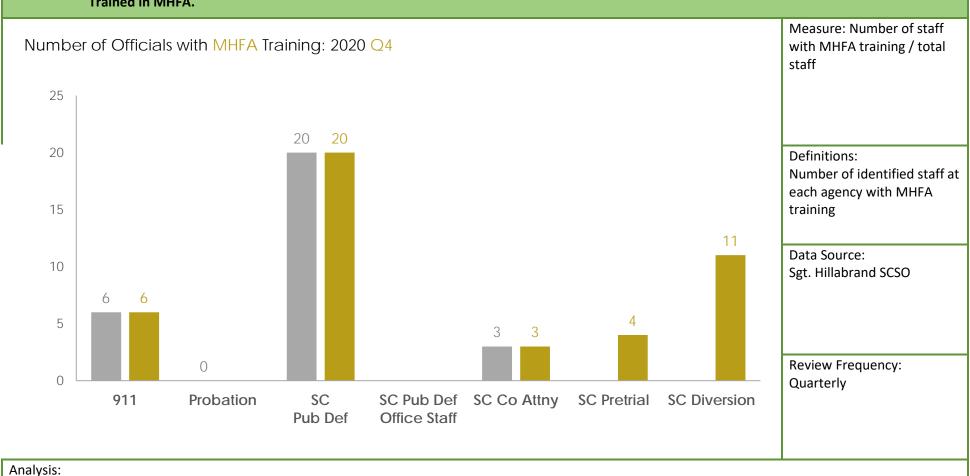
All law enforcement agencies have 100% sworn officers trained in either CIT or MHFA with the exception of Bellevue Police Department. Recertification for MHFA is required every 3 years.

CIT Training resumed the week of Oct. 19, 2020.

<sup>\*\*</sup> Data impacted by COVID – 19 as training has been suspended.

## GOAL 1: Reduce the Number of People with a Serious Mental Illness (SMI) Booked into Jail

Objective 2: 911 Call Center, County Attorney's Office, Public Defender's Office and Probation will have 100% of identified staff trained Trained in MHFA.



This is point in time data gathered at the end of the period of review.

Recertification for MHFA is required every 3 years.

# GOAL 1: Reduce the Number of People with a Serious Mental Illness (SMI) Booked into Jail

Objective 3: Analyze mobile crisis response utilization data (from HFS) by LE agency to determine 2020 goals.	
	Measure:
	Definitions:
	Data Source: Heartland Family Services Trish McArthur
	Review Frequency:
Analysis:	

# GOAL 1: Reduce the Number of People with a Serious Mental Illness (SMI) Booked into Jail

Objective 4: LE agencies will work toward increasing the number of completed Crisis Intervention Tracking Form on those calls that involve mental health.	
	Measure:
	Definitions:
	Data Source: Sgt. Hillabrand SCSO
	Review Frequency:
Analysis:	

GOAL 1: Reduce the Number of People with a Serious Mental Illness (SMI) Booked into Jail

Objective 5: Monitor the number of individuals with SMI who were booked into jail on a misdemeanor charge, by law enforcement agency. Measure: Number of individuals Individuals Booked with Misd. and SMI by LE Agency booked with a misdemeanor each month, organized by Law Enforcement Agency 5 **Definitions:** 4 3 Data Source: Jo Martin 2 Review Frequency: Quarterly 0 0 0 Jan Feb Mar Jun Jul Aug Sep Oct Nov Dec Apr May 2020 2020 2020 2020 2020 2020 2020 2020 2020 2020 2020 2020 ■SCSO ■BPD ■PPD ■LVPD ■NSP

#### Analysis:

Is this the same person or are they unique individuals?

Do we want to look at the 3 individuals that were detained in December? Rob and Vicki?

# GOAL 2: Shorten the Average Length of Stay for People with a Serious Mental Illness (SMI) in Jail Shorten by 5% or 6 Fewer Days in Jail for Each Person

Objective 1: Corrections will work to have 100% of designated staff trained in CIT, MHFA or both. Page 16		
Strategy	Target	Notes/updates/completion date
a. Team will review data and identify needed strategies.		
Objective 2: Collect and analyze Mental Health Diversion data and Mental Health Pre-Trial data in order	er to establis	h objectives/strategies. Pages 17-21
a. Vicki will schedule a meeting with MH Pretrial, MH Diversion and Region 6 to discuss data collection.	Completed Sept. 2020	
Will collect and report on the baseline data; identify opportunities.		
Objective 3: Explore the current case progression for individuals with an SMI in order to identify potential opportunities to decrease length of stay.  Champion		
<ul> <li>Develop workgroup, identify next steps, report to Stepping Up during January 2021 meeting.</li> </ul>	In-Process	Kate Kucera is taking the lead on this.
Case analysis was completed (Fall 2020) and no clear patterns or themes emerged. Workgroup		
decided to shift focus to review communication protocols with competency to stand		
trial/restoration protocols practices.		
Objective 4: Collect baseline data on individuals in jail waiting to receive competency evaluations (by location-jail or LRC). Page 22		
<ul> <li>Review baseline data and identify opportunities. Utilize best practices from SAMHSA GAINS Center technical assistance.</li> </ul>	On-going	
Jo: Can you include the number of evaluations completed at the jail and the number completed at LRC? Can you share this data quarterly?		

GOAL 2: Shorten the Average Length of Stay for People with a Serious Mental Illness (SMI) in Jail

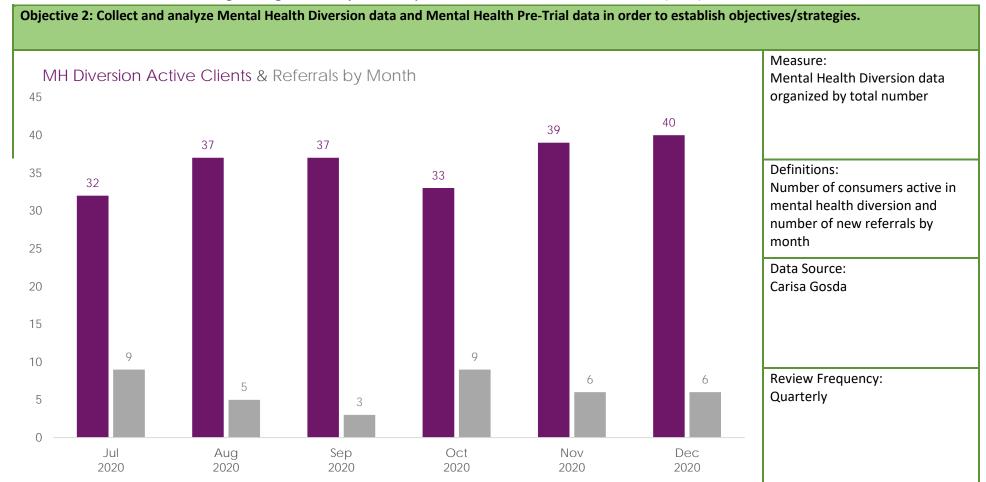
Objective 1: Corrections will work to have 100% of designated staff trained in CIT, MHFA or both. Measure: Number of correctional Percentage of Correctional Officers with CIT & MHFA Training: 2020 Q4 officers with training / total correctional officers 100% 90% 80% Definitions: Correctional Officers who have 70% 62.2% completed CIT and or MHFA 60% 50% Data Source: 37.8% Sgt. Hillabrand SCSO 40% 30% 20% **Review Frequency:** Quarterly 10% 0% **SC** Corrections

#### Analysis:

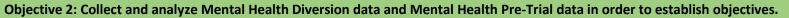
This is point in time data gathered at the end of the period of review. Employees who are trained and employed at end of reporting period.

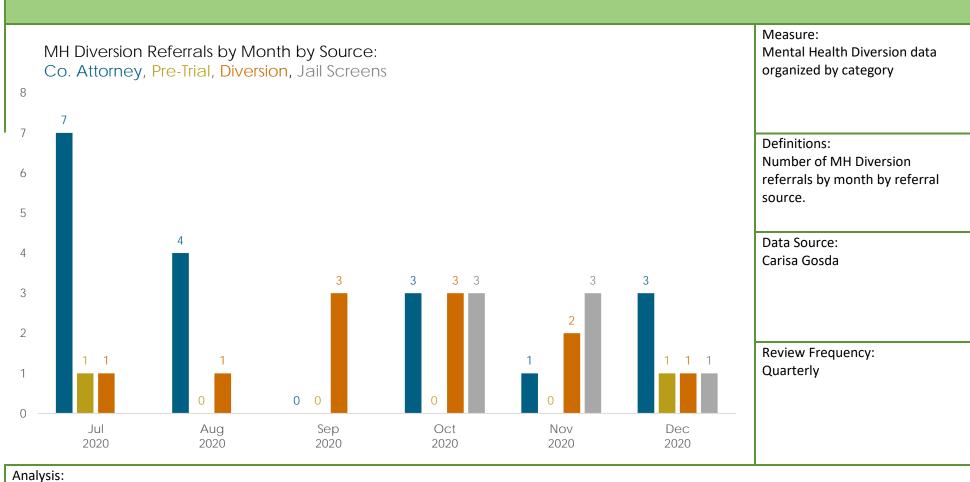
<sup>\*\*</sup> This data is impacted by COVID – 19 – training is temporarily suspended

GOAL 2: Shorten the Average Length of Stay for People with a Serious Mental Illness (SMI) in Jail

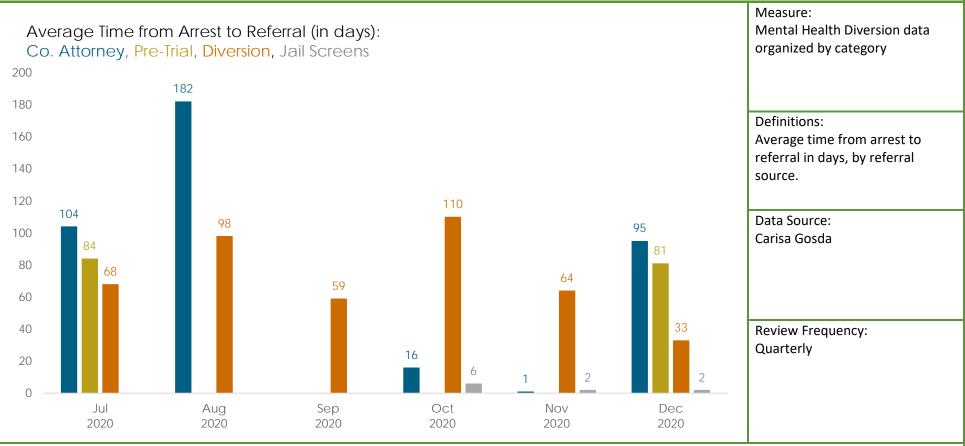


Analysis:





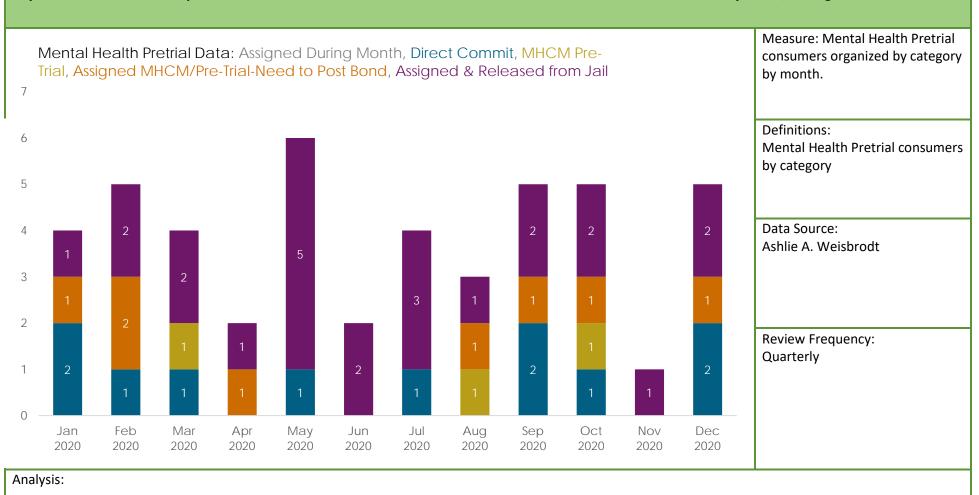
Objective 2: By the end of April, Stepping Up Team will analyze Mental Health Diversion data and Mental Health Pre-Trial data in order to establish 2020 objectives.



#### Analysis:

Oct. 2020: Jail screenings getting to MH Diversion much quicker. If an individual in jail screens positive for a possible mental health disorder, their history is reviewed and if they appear to be a good candidate for MH Diversion, Dean will go into jail and meet with the individual to obtain additional information. This is shared with the County Attorney who reviews and decides if individual is appropriate for MH Diversion.

Objective 2: Collect and analyze Mental Health Diversion data and Mental Health Pre-Trial data in order to establish objectives/strategies.



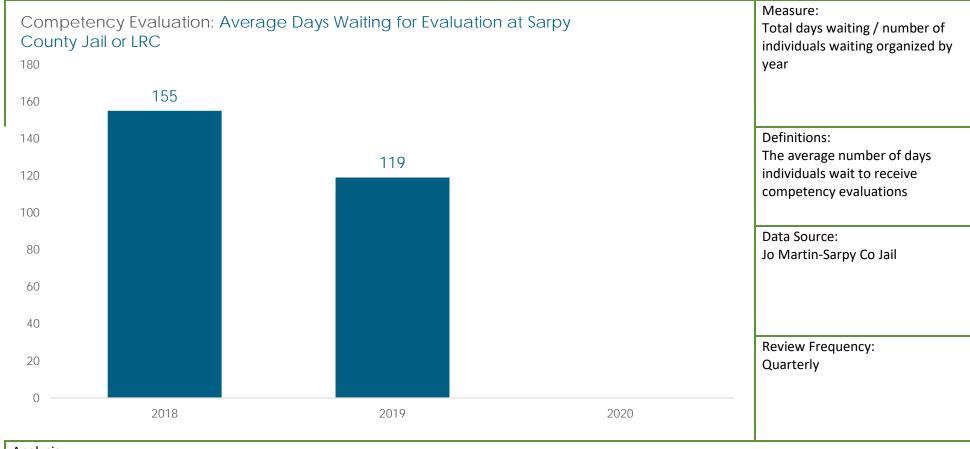
Objective 2: Collect and analyze Mental Health Diversion data and Mental Health Pre-Trial data in order to establish objectives/strategies.



#### Analysis:

The average number of total clients participating on a monthly basis was trending down during the late spring and summer months, however, active clients participating in MH Pretrial has trended up during the fall and winter months.

Objective 4: Collect baseline data on individuals in jail waiting to receive competency restorative treatment at LRC (# of individuals, # of days, # of days receiving treatment, by location of evaluation).



#### Analysis:

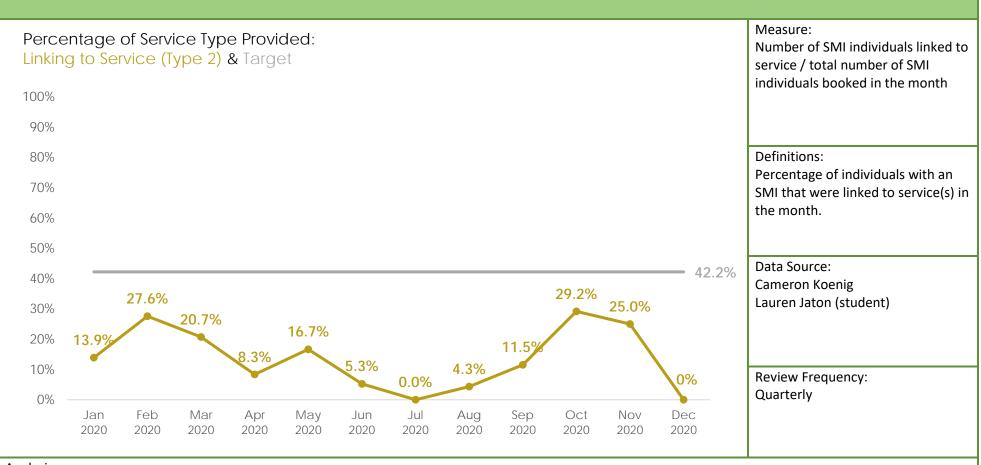
Jo: Can you share this data quarterly? Can you identify the number of competency evaluations that occurred in the jail and the number that occurred at LRC?

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  - Written contact information about a service or program is shared with the client
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  - o Verbal or written communication is received confirming that the client and the agency have been connected
  - Verbal or written communication is received confirming that the client has an appointment
  - The client is aware of the agency and the agency is aware of the client's need for service.

a. Monitor data; identify opportunities.	2021			
b. Include data from the Practicum students (PD's Office and Jail)	Oct. 2020			
Objective 2: At least 14% of people with a SMI who are not connected to type 1 services prior to re-entry are connected to type 1 services prior to re-entry Page 26				
a. Monitor data; identify opportunities.	2021			
Include data from the Practicum students (PD's Office and Jail)	Oct. 2020			
Objective 3: 100% of individuals who receive a LAI while in jail will have a scheduled appointment with an outpatient prescriber (medication management within the required timeframe.				
Develop a process for ensuring LAI recipients have a community-based appointment with a prescriber, prior to release. Practicum Student will lead.	Oct 2020	Under consideration		
Data collection processes will be identified and data reported.	Dec. 2020	Under consideration		
Objective 4: Discuss connection with BAART-individuals continuing with methadone (pregnant females) if on methadone maintenance program with BAART prior to incarceration.				
Sarpy County Jail will determine timeframe for readiness to meet with Region 6 and BAART (Diana Meadors).	2021	On-hold pending COVID Response		
	At least 14% of people with a SMI who are not connected to type 1 services prior to re-en Page 26  a. Monitor data; identify opportunities.  Include data from the Practicum students (PD's Office and Jail)  100% of individuals who receive a LAI while in jail will have a scheduled appointment with equired timeframe.  Develop a process for ensuring LAI recipients have a community-based appointment with a prescriber, prior to release. Practicum Student will lead.  Data collection processes will be identified and data reported.  Discuss connection with BAART-individuals continuing with methadone (pregnant female to incarceration.  Barpy County Jail will determine timeframe for readiness to meet with Region 6 and BAART	At least 14% of people with a SMI who are not connected to type 1 services prior to re-entry are conne Page 26  a. Monitor data; identify opportunities.  2021  Include data from the Practicum students (PD's Office and Jail)  Oct. 2020  100% of individuals who receive a LAI while in jail will have a scheduled appointment with an outpatient equired timeframe.  Develop a process for ensuring LAI recipients have a community-based appointment with a prescriber, prior to release. Practicum Student will lead.  Data collection processes will be identified and data reported.  Dec. 2020  Discuss connection with BAART-individuals continuing with methadone (pregnant females) if on methato incarceration.  Earpy County Jail will determine timeframe for readiness to meet with Region 6 and BAART		

a. V. Maca will schedule a meeting with Curt Vincentini, Miles Glasgow and Kim Kalina with Region 6 to discuss.	Fall 2020	On Hold
Objective 6: Collect baseline data on the # and % of individuals with an SMI who were Medicaid eligible prior to jail.		
<ul> <li>a. Jo and Vicki meeting to identify strategies (consider pilot with MCO). Practicum Student assist with identifying a strategy for data collection.</li> </ul>	Jan. 2021	In process

#### Objective 1: At least 43% of people with a SMI are connected to type 2 services prior to re-entry.



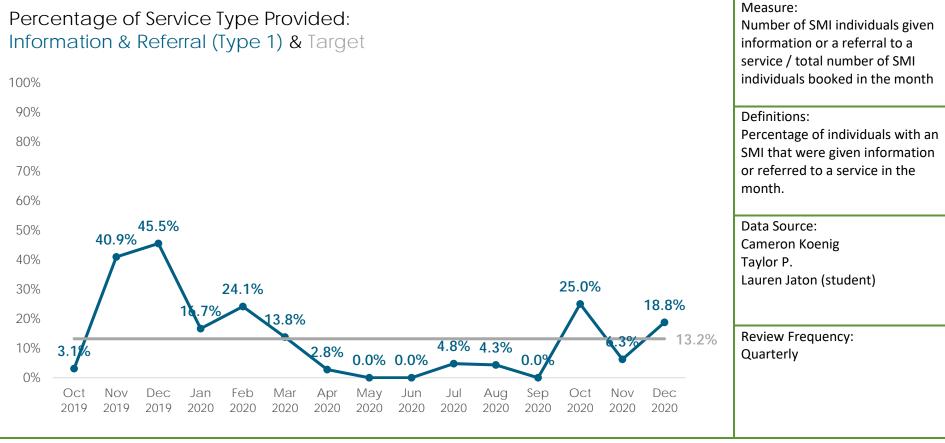
#### Analysis:

We will need to talk about this data – the change in how it is measured

<sup>\*\* 43%</sup> represents an increase of 10% above Sarpy County's baseline of Type 2 connections to care in accordance with the National Stepping Up Initiative's target goal for CY \_\_\_\_\_.

<sup>\*\*</sup> This data point is impacted by the COVID – 19 virus.

Objective 2: At least 14% of people with a SMI who are not connected to type 2 services prior to re-entry are connected to type 1 services prior to re-entry.



#### Analysis:

We will need to talk about this data – the change in how it is measured

\*\* 14% represents an increase of 10% above Sarpy County's baseline of Type 1 connections to care in accordance with the National Stepping Up Initiative's target goal for CY \_\_\_\_\_. \*\* This data point is impacted by the COVID – 19 virus.

Objective 3: 100% of individuals who receive a LAI while in jail will have a scheduled appointment with an outpatient prescriber (medication management) within the required timeframe.		
	Measure:	
	Definitions:	
	Data Source:	
	Review Frequency:	
Analysis:		

Objective 4: Discuss connection with BAART-individuals continuing with methadone (pregnant females) if on methadone maintenance program with BAART prior to incarceration.		
	Measure:	
	Definitions:	
	Data Source:	
	Review Frequency:	
Analysis:		

Objective 5: Explore opportunities with network providers to utilize Daily Arrest Report.	
Not sure there will be data for this objective.	Measure:
	Definitions:
	Data Source:
	Review Frequency:
Analysis:	

Objective 6: Collect baseline data on the # and % of individuals with an SMI who were Medicaid eligible prior to jail	
	Measure:
	Definitions:
	Data Source:
	Review Frequency:
Analysis:	

# **GOAL 4:** Lower the Rates of Recidivism for Individuals with a Serious Mental Illness (SMI) in Jail **Jo Martin Champion**

Objective 1: Evaluate data from the Specialized Transition Planning (STP) aka Familiar Faces Project to determine impact on recidivism.		
Strategy	Target	Notes/updates/completion date
a. Collect baseline data, develop report, share with team.	2021	Vicki will work with Kim K on this.
a. Distribute final outcome measure document with Stepping Up Team.	Oct. 2020	
Objective 2: Explore feasibility of determining if individual was able to utilize connections to care upon previous release? Return to use/Relapse?		

# **AD HOC Data**

	Analysis & Findings
Analysis:	

# **Participants**

- John Hubbard- Corrections
- Kyla Frederick- Corrections
- Jo Martin-Corrections
- Sgt. Rob Hillabrand-Sarpy Co. Sheriff
- Kate Gatewood- County Attorney
- Augustine Osuala-County Attorney
- Ashley Berg- Public Defender/Social Work
- Dean Loftus-Mental Health Diversion
- Carisa Gosda-Diversion
- David Soto-Diversion
- Jacob Berst- Community Corrections
- Ashlie Weisbrodt-Mental Health Pre-Trial
- Sharon Boehmer-Human Services
- Jeff Jennings-Probation
- Honorable Stefanie Martinez-District Court Judge

### **Region 6 Behavioral Healthcare Contacts**

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